

## INTERNATIONAL SOS Support for HKUST students while overseas

(Including students on exchange, overseas internships, service learning, competitions, etc.)

### About International SOS

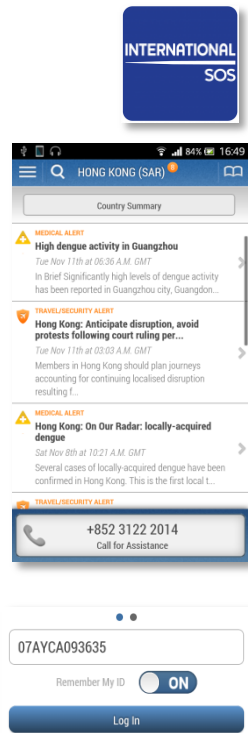
HKUST partners with International SOS (ISOS), the leading travel health and safety assistance provider, to provide **worldwide medical and security support service** for our students. Before heading overseas, students can review the medical and security information about the destination country for pre-trip planning. When you study abroad, ISOS provides HKUST students with a 24/7 resource on call, online and even on the ground to help with medical, security and logistical questions, concerns and situations that may arise.

Note that ISOS is **not an insurance policy**. It is important to ensure that you have adequate medical or travel insurance coverage before heading overseas.

### Download the App

Download the app so that you can have instant access to country-specific medical and security alerts while abroad. It will also give you access to the nearest assistance call number.

- 1) Search and download the “International SOS Assistance App” in the app store. Available for iOS, Android, Blackberry, Windows and Amazon smartphones



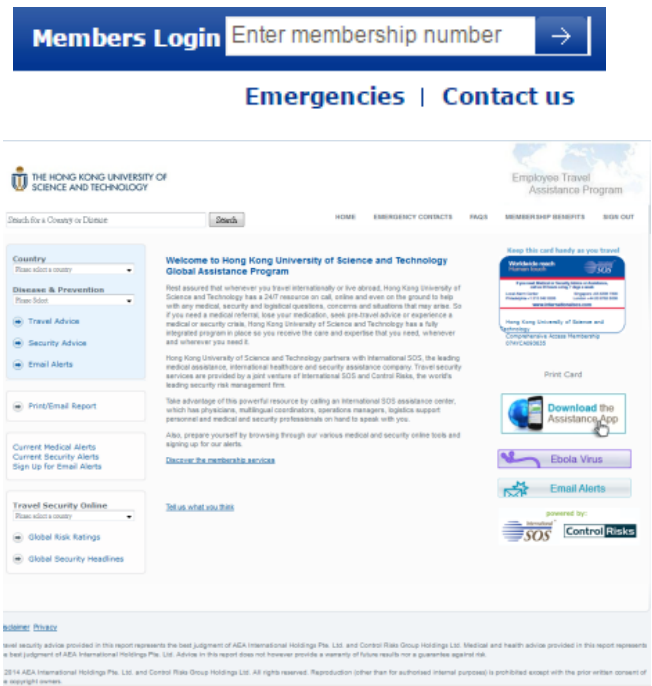
- 2) Enter the HKUST Membership ID: **07AYCA093635**

- 3) Enable GPS or Location Services

### Visit the ISOS Online Portal

Visit the ISOS online portal before heading overseas so that you are well-prepared and informed on country-specific information.

- 1) Visit the ISOS website at: <https://www.internationalsos.com/en/>
- 2) Enter the HKUST Membership ID: **07AYCA093635**



Call ISOS 24/7 Assistance Center for a pre-travel brief, medical advice or travel advice:

HK center number: +852 2528 9900

### Enquiries

If you have any enquiries, please feel free to email HKUST Global Student Programs Office at [GoGlobal@ust.hk](mailto:GoGlobal@ust.hk).