

INTERNATIONAL SOS Support for HKUST students while overseas

(Including students on exchange, overseas internships, service learning, competitions, etc.)

About International SOS

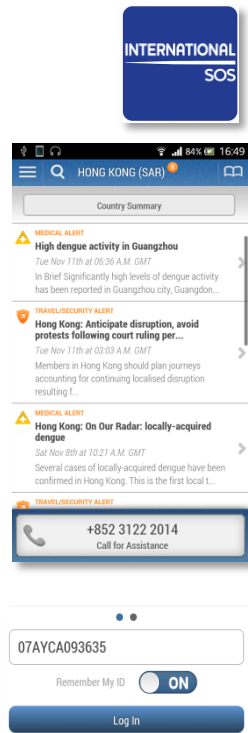
HKUST partners with International SOS (ISOS), the leading travel health and safety assistance provider, to provide **worldwide medical and security support service** for our students. Before heading overseas, students can review the medical and security information about the destination country for pre-trip planning. When you study abroad, ISOS provides HKUST students with a 24/7 resource on call, online and even on the ground to help with medical, security and logistical questions, concerns and situations that may arise.

Note that ISOS is **not an insurance policy**. It is important to ensure that you have adequate medical or travel insurance coverage before heading overseas.

Download the App

Download the app so that you can have instant access to country-specific medical and security alerts while abroad. It will also give you access to the nearest assistance call number.

- 1) Search and download the “International SOS Assistance App” in the app store. Available for iOS, Android, Blackberry, Windows and Amazon smartphones



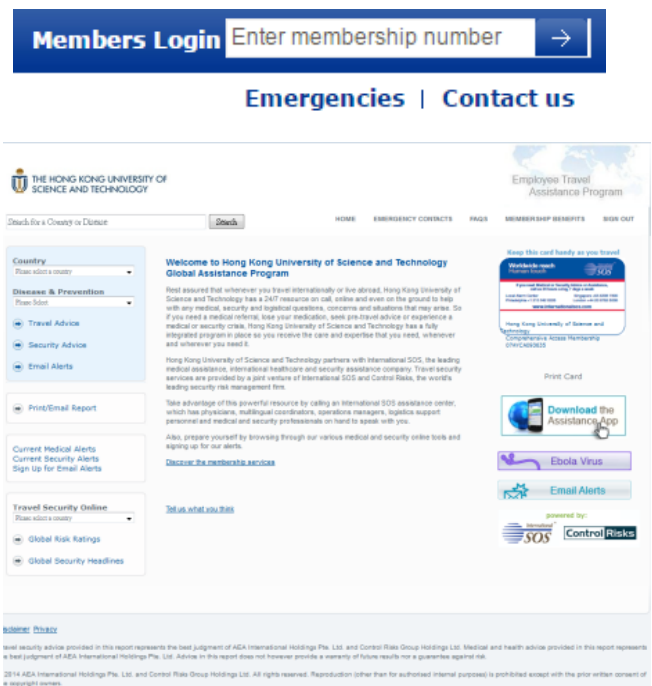
- 2) Enter the HKUST Membership ID: **07AYCA093635**

- 3) Enable GPS or Location Services

Visit the ISOS Online Portal

Visit the ISOS online portal before heading overseas so that you are well-prepared and informed on country-specific information.

- 1) Visit the ISOS website at: <https://www.internationalsos.com/en/>
- 2) Enter the HKUST Membership ID: **07AYCA093635**



Call ISOS 24/7 Assistance Center for a pre-travel brief, medical advice or travel advice:

HK center number: +852 2528 9900

Enquiries

If you have any enquiries, please feel free to email HKUST Global Student Programs Office at GoGlobal@ust.hk.